

## Promotion Description

Participants who register to PlayNow.com using a Promo Code provided by a Participating Facility during the Promotion Period are eligible to receive a Sign-up Bonus.

## Definitions

**Held Funds** means winnings that were generated from a Token and are not eligible for withdrawal from PlayNow.com until the Wagering Requirement is met.

**Sign-up Bonus** means a \$20 Token for PlayNow.com.

**Participant** means a Qualified Player who registers for a new PlayNow.com account during the Promotion Period using a qualifying Promo Code as provided by a Participating Facility.

**Participating Facility** means all Casinos and Community Gaming Centers within British Columbia.

**PlayNow.com** means the gaming website owned and hosted by the BCLC.

**PlayNow.com Account** means the account Qualified Player has because of their registration on PlayNow.com.

**Promotion Period** means the period between 12:00AM PT on January 1, 2024, and 11:59PM PT on December 31, 2024.

**Promo Code** means the alphanumeric phrase that activates the Sign-up Bonus during the PlayNow.com Account registration process.

**Qualified Player** means a person 19 years of age or older who is not:

- a British Columbia Lottery Corporation (“BCLC”) employee;
- a staff member at any Participating Facility;
- a participant in the Game Break Program;
- a BCLC-barred patron;
- a site-barred patron from a Participating Facility;
- a resident outside of British Columbia;

**Token** means a credit to PlayNow.com that enables gameplay and the ability to wager.

**Wagering Requirement** means the minimum amount of winnings generated from Token a Participant must wager on PlayNow.com to access any winnings in Held Funds.

## How to Earn Sign-up Bonus

1. To participate in this promotion and receive the Sign-up Bonus, the Participant must be a Qualified Player and use a Promo Code provided by a Participating Facility.
2. To receive the Sign-Up Bonus, Participants must complete these steps in order:
  - a. Register for a new PlayNow.com Account using a Participating Facility Promo Code and selecting the \$20 Sign-up Bonus.

- b. Make a minimum initial deposit of \$20 into the PlayNow.com Account. An initial deposit is the first deposit made after registering for PlayNow.com.
  - c. Spend a minimum of \$20 (cumulative) on any PlayNow.com Casino games (excludes Live Casino).
3. This promotion is only available for new PlayNow.com account holders. Sign-up Bonus is based on first deposit and are limited to one per Participant.
4. Once credited the PlayNow.com Account, the Token must be used within 14 days. Tokens will not be reissued following expiration. Tokens cannot be used to meet the deposit or spend requirements outlined above.
5. The Sign-Up Bonus has a 30x Wagering Requirement.
  - a. Only Casino games (excluding Live Casino) will count towards the Wagering Requirement.
  - b. Held Funds generated from the Token may only be used on Casino games (excluding Live Casino).
  - c. Tokens awarded for this promotion can only be used for wagering on PlayNow.com Casino games (excluding Live Casino) subject to availability.
6. If validation of your PlayNow.com account is pending, the Token will be deposited when the PlayNow.com account is validated providing all conditions have been met.
7. Any Participant having difficulty selecting the offer must call Customer Support with code error issues while the offer is still valid. Any inquiries after the Promo Period has lapsed will not be considered as eligible for the Token.
8. The Sign-Up Bonus cannot be combined with any other promotional offer.

### **Wagering Requirements Explained**

1. A Token as part of a promotion for PlayNow.com may come with a wagering requirement, which affects how a player is able to spend the winnings generated by that promotion.
2. For example, if a Token has a 30x Wagering Requirement, and the Token has a value of \$20, then a total of \$600 must be wagered.
  - a. The Wagering Requirement is met when a player wagers the \$20 Token and \$580 of winnings from that original Token on eligible games.
3. Until the Wagering Requirement is met, any winnings generated from the Token will be kept as Held Funds. Eligible games can be played with Held Funds but cannot be withdrawn.
4. Once the Wagering Requirement is met, any Held Funds remaining will be transferred as a cash balance within the PlayNow.com Account and can be withdrawn or used on any game on PlayNow.com.

5. If a Wagering Requirement has not been met after the total value of the Token has been spent and the Held Funds balance is \$0, the Wagering Requirement is removed from the PlayNow.com Account.
6. If a PlayNow.com Account has funds already in it, funds will be deducted for play in the following order:
  - a. Tokens with Wagering Requirements
  - b. Tokens without Wagering Requirements
  - c. Held Funds associated with Tokens
  - d. cash balance

For more information on Wagering Requirements, please contact BCLC Customer Support at 1-877-706-6789 or see [Understanding Wager Requirements PDF](#).

### **General Conditions**

1. The promotion may be withdrawn, extended, or amended by BCLC at any time.
2. It is the responsibility of each player to ensure that their PlayNow.com profile has current and accurate information, including a current telephone number and email address at which they can be contacted.
3. BCLC reserve the rights, in their discretion, to adjust or cancel any Token for any reason including if awarded in error.
4. BCLC reserves the right to not award any Sign-up Bonus if the integrity of all, or a part, of the promotion is compromised. Such a compromise shall include, but is not limited to, computer error, registration issues, payment processing malfunction, fraud, deception, misrepresentation, or misuse.
5. BCLC may, at its sole discretion, and without liability to any individual, Participant or Qualified Player, alter, amend, suspend, or cancel this promotion at any time.
6. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC or any participating gaming service provider and/or the prize supplier.
7. BCLC makes no representations or warranties whatsoever, either expressed or implied, oral, or written, in respect of the Sign-up Bonus.
8. Participants will indemnify and save BCLC harmless from and against any and all actions, claims or demands brought by the Participant (including costs incurred by BCLC in defending such actions, claims or demands) against BCLC which arise out of or are in any way connected to this promotion or Sign-up Bonus associated with it.
9. Tokens must be accepted as awarded, cannot be transferred, and must be redeemed in accordance with the Token Terms and Conditions found in the PlayNow.com Player Agreement.

10. All decisions of BCLC are final and binding. BCLC reserves the right to disqualify any individual or Participant that does not comply with these terms and conditions.
11. This promotion encompasses all other PlayNow.com Terms and Conditions as outlined on [www.PlayNow.com](http://www.PlayNow.com).

### **Privacy Notice**

Your personal information is collected in accordance with the *Freedom of Information and Protection of Privacy Act*, British Columbia, and will be used, accessed, disclosed and stored by BCLC and its service providers inside and outside Canada:

- to facilitate your registration on and use of this website;
- for administration of the Promotion (including verifying your eligibility to enter the Promotion and sending the Promotion information to you);
- if you consent, to distribute offers and promotional materials to you;
- for research, survey and statistical purposes, including inviting you to participate in research and surveys;
- to customize the content and delivery of our products, services and marketing;
- to make improvements to our products and services; and
- to comply with applicable laws.

Effective on the date you submit your personal information on this website, you agree to the above. BCLC is committed to protecting your privacy. If you have any questions about the collection or use of your personal information, please contact BCLC Customer Support Centre at 74 West Seymour Street, Kamloops, BC, V2C 1E2, telephone 1-866-815-0222 or [www.bclc.com](http://www.bclc.com).